

# Adding a New Mobile Access Code for Tegrity Mobile App

*If you used the Tegrity mobile app **prior to November 15, 2015**, you will need to obtain and submit a new mobile access code. Follow these steps to obtain a new access code and enter it into the mobile app.*

## OBTAINING A NEW MOBILE ACCESS CODE

1. Login to Blackboard: <http://eaglebb.coppin.edu>
2. Click the link for any course.
3. Click the **Tegrity Classes** link on the navigational menu.



Announcements  
Dashboard  
Welcome  
Faculty Information  
Discussions  
Syllabus  
Assignments  
Tools  
Help  
Course Documents  
My Grades  
**Tegrity Classes**

**NOTE:** If nothing seems to happen when you click Tegrity Classes, the pop-up window may be blocked. Check the browser and allow pop-ups.

**Always allow pop-ups from Tegrity!**

4. At the top of the Tegrity window, click **My Account**.



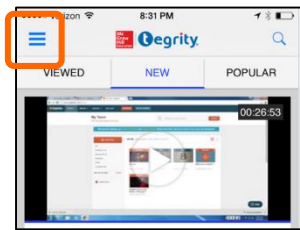
5. Select the **Generate Code** link. A unique code will appear. Do not share this code with another person, as this is linked to your account.

**Mobile**

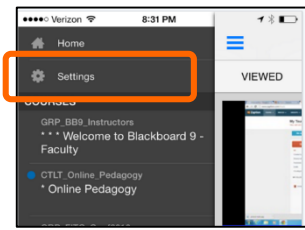
Generate a connection code and use it to connect the Tegrity App on your iOS, Android, or Kindle Fire device to your account

## ENTERING YOUR NEW ACCESS CODE ON YOUR MOBILE DEVICE

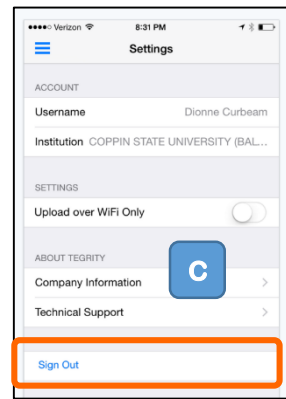
6. Open the Tegrity app on your mobile device. If you are logged in, sign out of the app by:
  - A. Selecting the **menu** icon.
  - B. Selecting **settings**.
  - C. Selecting **sign out**.



A



B



C

Slide the app to the screen where you can enter your access code. Type in the provided access code in the designated field. Click the **join** button.



**Congratulations! You have successfully updated Tegrity mobile app.**

### Where to Get Help

- Faculty - IT Help Desk: [Grace Jacobs, Room 111](#) | 410-951-3888
- Faculty - Instructional Technology & Training Department: [Grace Jacobs, Room 106](#) | 410-951-2643
- Students – IT Student Service Center: [Grace Jacobs, Room 107](#) [Science Technology Center, Room 122](#) | 410-951-3872
- Faculty & Students - Twenty-Four Hour Service Center: 1-888-882-4605